

LiveSmart BC: Efficiency Incentive Program Terms and Conditions

Overview

1. You may qualify for a cash rebate from LiveSmart BC: Efficiency Incentive Program if you hire a local service organization (Certified Energy Advisor) licensed by Natural Resources Canada (“NRCan”) to perform a detailed, on-site evaluation (an “Energy Assessment” or “D-Visit”) of your home’s energy use on or after April 1, 2011,
2. complete eligible retrofits or upgrades **and**,
3. complete a second Energy Assessment, “E-Visit”, with the Certified Energy Advisor within 18 months of your initial Energy Assessment or by March 31, 2013 whichever comes first.

For complete details on the LiveSmart BC: Efficiency Incentive Program incentives, talk to your Certified Energy Advisor. The incentives and grants are subject to revision, and will be paid in accordance with the terms and conditions in place at the time of the homeowner’s second energy assessment. Payment of incentives is subject to the availability of funds.

Eligibility

- This offer is available to homeowners in the Province of BC who have a first Energy Assessment, or “D-Visit”, performed on or after April 1, 2011 and who complete a second Energy Assessment, “E-Visit”, within 18 months of their initial Energy Assessment or by March 31, 2013 whichever comes first.
- Eligible homes include Single Family Dwellings, Row Homes and Mobile Homes.
- Homeowners who have already received incentives through the LiveSmart BC and/or ecoENERGY programs are not eligible for further incentives from the LiveSmart BC: Efficiency Incentive Program for upgrades to the home that resulted in previous incentives. Homeowners can receive incentives for a different property.
- Eligibility for incentives under the federal ecoENERGY Retrofit – Homes program does not necessarily qualify homeowners for incentives from the LiveSmart BC: Efficiency Incentive program. Different eligibility criteria are in place for each program and it is the participants responsibility to ensure the upgrades they undertake qualify for each program.

Program process

- The LiveSmart BC: Efficiency Incentive Program is not responsible for the actions of the Service Organizations or the Certified Energy Advisors. Quality assurance for this service is provided by Natural Resources Canada.
- The LiveSmart BC: Efficiency Incentive Program reserves the right to refuse applications which it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet program requirements.
- The LiveSmart BC: Efficiency Incentive Program has the right to verify information provided through the Energy Assessment, by contacting the Energy Advisor or installing contractor or by other reasonable means, before issuing a rebate.
- Your Certified Energy Advisor is required to document and take pictures of your home and specific equipment during both the pre-retrofit energy assessment and the post-retrofit energy assessment evaluation. You need to retain all of your receipts for retrofits completed and they must be available at the post-retrofit evaluation.
- In order for your home to be eligible to have a pre-retrofit or post-retrofit evaluation it must be “habitable”. This includes functional heating systems, electrical and plumbing. Walls and windows must be intact and the home should be in such a state that the energy advisor can depressurize the building. The energy advisor will need access to every room in the house, the attic and any crawl spaces.

Incentives

- *Equipment Replacement:* To be eligible for equipment replacement incentives, the new equipment must have a higher efficiency rating than that of the original equipment.
- *Space Heating:* If more than one Primary Space Heating measure is installed, the participant will be awarded one incentive for the highest LiveSmart BC Program amount for which they are eligible e.g. a furnace **or** a heat pump. No LiveSmart BC Program incentive will be provided for a second Primary Space Heating measure. Participants will continue to qualify, if eligible, for Other Space Heating incentives detailed in the LiveSmart BC Home Improvement Incentive guide, e.g. pellet stoves.
- *Attic Insulation:* When more than one attic type is present, all applicable attic insulation incentives are pro-rated based on the total area that is insulated. 100% coverage upon completion must still be achieved in applicable areas to receive the qualifying pro-rated rebate.
- *Basement Insulation:* When both a basement and crawl space are present, all applicable grants are pro-rated based on the total area that is insulated.
- *Windows, Doors and Skylights:* Grants for windows, doors and skylights are based on the number of rough openings (RO) in which windows or skylights were replaced between the pre- and post-retrofit evaluations. Each RO is counted as one window, door or skylight. A bay window, which may be made up of several windows, is regarded as one RO.
- *Additions:* Renovations that are part of an addition made to a property following the pre-retrofit evaluation are not eligible for a retrofit grant and may reduce the grant amount for the improvement done on the existing portion of the house. Consult your energy advisor for more details.
- *Used Equipment:* Used equipment is not eligible for an incentive. In order to be eligible for an incentive equipment must be purchased new.

Additional terms and conditions

- All upgrades or renovations must meet local codes and by-laws. Before undertaking upgrades or renovations, find out about the appropriate products and installation techniques to ensure that your home's building envelope and indoor air quality will not be compromised.
- The LiveSmart BC: Home Retrofit Rebate Program may be amended, modified or terminated at any time based on funding limitations or for any other reason, without notice.
- The LiveSmart BC: Efficiency Incentive Program does not endorse the services of any contractor nor any specific products and accepts no liability in the selection of materials, products, and contractors or performance or workmanship.